



Privacy Policy for Data Processing in Connection with Charging Data and Charging Control

A. Controller

With this privacy policy, we inform you about the collection, processing and use of your personal data by Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, (info-datenschutz@volkswagen.de), registered in the commercial register of the Braunschweig District Court under the number HRB 100484 ("Volkswagen AG").

B. Collection, processing and use of your personal data

We collect data on your vehicle's charging behavior via 'Charging Data' or 'Charging Control'. This data is provided to Volkswagen Group Info Services AG, who then forward it to the service provider with whom you have concluded a contract. This data is provided so that you can successfully use a charging data product contractually agreed on with your service provider (e.g., statistical evaluation and display of your charging behavior and charging fees incurred).

In addition, your consent status will be documented, if applicable.

The following personal data is processed for 'Charging Data'

- Vehicle Identification Number
- Volkswagen ID
- Ignition state (On/Off)
- Vehicle parking position Mileage
- Timestamp
- Charging data (Current State of Charge (SOC), type and mode, power, settings, charging target time, charging state, remaining charging time, charge rate)
- Battery range
- Condition of the connector (of both) connectors of the charging cable
- Overall status of windows and doors

The following personal data is processed for 'Charging Control':

- Charging status (Timestamp last edit of charging status, Charging rate, Charging state Current SOC, Remaining charging time)
- Generic Data Fields (VIN, Subscription ID, Timestamp of vehicle, Start/Stop Charging, Vehicle local time, Brand of VW Vehicle)
- Charging Profile, (ID, Name, State of Charge (SOC) min/max, Charging Timers, Departure Timers, Target SOC)
- Capability Check (Vehicle Capabilities, User Vehicle Capabilities, Mileage)

For Charging Data, the legal basis for data processing is your consent in accordance with Art. 6 (1) (a) GDPR, or the contract with your service partner in accordance with Art. 6 (1) (b) GDPR.

For Charging Control, the legal basis for data processing is your contract with your service partner in accordance with Art. 6 (1) (b) GDPR.

The storage of your personal data in connection with your consent or the said contract will continue until your consent is withdrawn or the contract is terminated.



The charging data is deleted immediately after provision, at the latest after 24 hours. The associated vehicle identification number and Volkswagen ID will be deleted immediately after they have been made available, and after 30 days at the latest.

The deletion of your revoked consent will take place no later than 5 years after receipt of your revocation.

C. Your rights

You can assert your following rights against Volkswagen AG at any time free of charge. For more information on how to exercise your rights, please see Section D.

Right to information: you have the right to obtain information from us about the processing of your personal data.

Right to rectification: you have the right to request that we rectify any of your personal data that may be inaccurate or incomplete.

Right to erasure: you have the right to request the deletion of your data if the conditions specified in Art. 17 GDPR are met. After that, you can, for example, request the deletion of your data if it is no longer necessary for the purposes for which it was collected. You can also request erasure if we process your data on the basis of your consent and you withdraw this consent.

Right to restriction of processing: you have the right to ask for a restriction of the processing of your data if the conditions set out in Article 18 of the GDPR are met. That is the case, for example, if you dispute the accuracy of your data. You can then demand a restriction of processing for the period it takes to verify the accuracy of the data.

Right to object: if the processing is carried out on the basis of a legitimate interest of Volkswagen AG or a third party, or is in the public interest or is carried out in the exercise of official authority, you have the right to object to the processing of your data on grounds relating to your particular situation. In the event of an objection, we ask you to inform us of your reasons for objecting to data processing. In addition, you have the right to object to data processing for direct marketing purposes. This also applies to profiling, as far as it is related to direct advertising.

Right to data portability: you have the right to receive your data in a structured, commonly used and machine-readable format and to transfer the data to another data processor, provided that data processing is based on consent or contract fulfilment and that automated processing methods are used.

Right to withdraw consent: where data processing is based on consent, you have the right to withdraw your consent to data processing, with future effect, at any time free of charge.

Right of complaint: you also have the right to lodge a complaint about our processing of your data with a supervisory authority (such as the Data Protection Commissioner for the State of Lower Saxony [Landesbeauftragte für den Datenschutz Niedersachsen]).

D. Your contact persons

Contact person for exercising your rights

The contact persons for exercising your rights and further information can be found on the following website datenschutz.volkswagen.de.



Data protection officer

Our data protection officer is available to you as a contact person for data protection-related concerns:

Data Protection Officer of Volkswagen AG

Berliner Ring 2

38440 Wolfsburg

GERMANY

dataprivacy@volkswagen.de

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