



Guideline: Access to personal data

Volkswagen ID

Connected Digital Services:

- VW Connect
- We Park
- We Experience
- Volkswagen We
- Amarok Club

Wolfsburg | December 18, 2019

Data classification: Internal

Access to personal data in the Volkswagen ID user account and the connected digital services

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The screenshot shows the Volkswagen ID user account page. The browser address bar displays <https://vwid.vwgroup.io/account>. The page header includes the Volkswagen ID logo and a Logout button. The main content is divided into three sections: Personal data, Connected apps, and Account settings. The Personal data section includes fields for Name, Date of birth, Address, Email, and Phone, each with an Edit button. The Connected apps section shows a list of connected apps, with Volkswagen We listed. The Account settings section includes options for Password, Language, and Manage account. A blue box highlights the Privacy section at the bottom of the page, which contains a link for My data and a button for Download a copy of your data. A second blue box highlights the browser address bar.

Personal data

Manage the use of your personal data for all connected apps and the way they can get in touch with you.

Name		Edit
Date of birth		Edit
Address	Add your address	Edit
Email		Edit
Phone	Add your phone	Edit

Connected apps

Keep track of the apps you have given permission to connect to your Volkswagen ID.

We Volkswagen We

Account settings

Password	Reset your password	Reset
Language	Select a preferred language	Change
Manage account	Your Volkswagen ID	Manage

Privacy

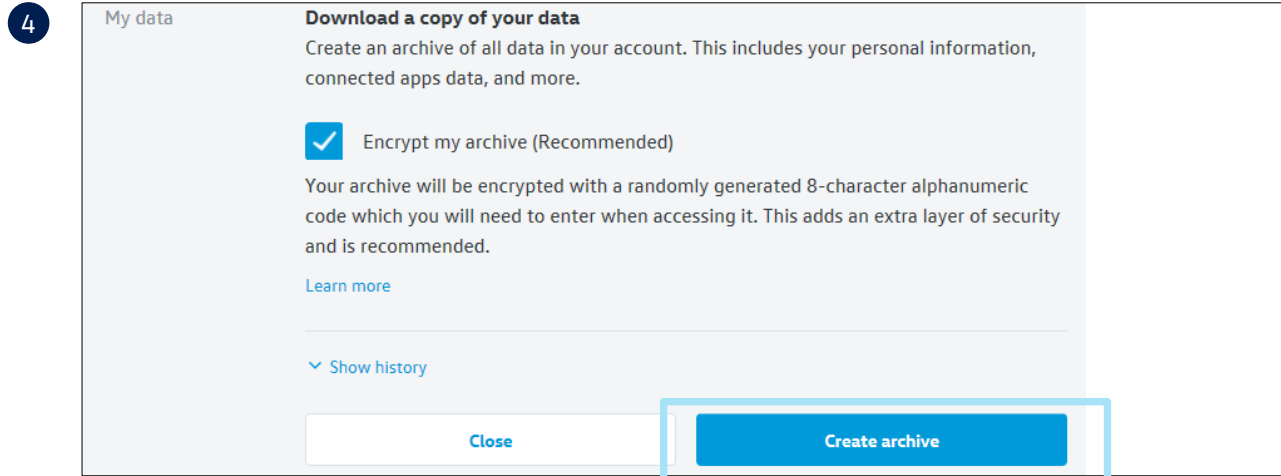
My data	Download a copy of your data	Manage
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1. Open the Volkswagen ID user account (<https://vwid.vwgroup.io//myaccount>).
2. Navigate to „Privacy“ section.
3. The button („privacy“) can be used to create an archive (ZIP-File), which contains all customer's personal data.

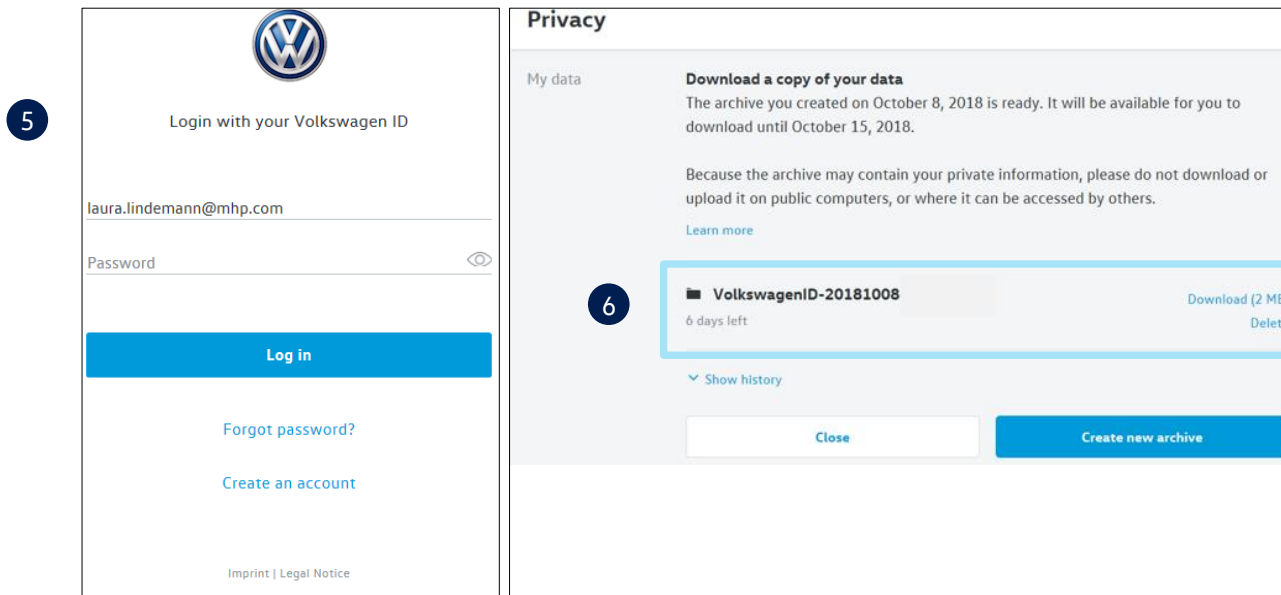


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4. Clicking on "My data" open another button that will allow you to create the archive.

5. After that an authentication of your person is necessary. Please enter your Volkswagen ID password and make a note of the 8-digit encryption code.



6. The created archive can be downloaded in the section „My data“.
(here: „VolkswagenID-20181002“)

7. Unzip the downloaded archive and open the included "index" file. An overview of your Volkswagen archive opens.

